

## Level Platforms Integration

*“Axcient and Level Platforms have brought their best-of-breed solutions together to provide us with a coherent solution that allows us to operate more efficiently with increased reassurance and comfort. And the deeper integration will afford us an even greater level of control and management, which is fantastic! It makes my life a hundred times easier.”*

**Andrew Harper**  
CIO, Gaeltex, LLC



### Seamless Integration Delivers Efficient and Cost-Effective Monitoring and Management of Enterprise-Class Backup, Business Continuity, and Disaster Recovery Service

Level Platforms and Axcient have worked closely together to design a seamless user experience, which allows a service provider to remotely monitor and manage the Axcient data protection solution from the Level Platforms Interface. Through the Axcient/Level Policy Module, this completely unified Level Platforms and Axcient integration provides the best of remote monitoring and management with the best of data protection under a single interface for the SMB IT environment.

The custom Axcient/Level Policy Module is a set of monitoring and alerting rules that allows a service provider the ability to monitor the health, performance, and availability of Axcient deployments through the Level Platforms Managed Workplace. A service provider can look at their Service Center central dashboard and determine the availability of the Axcient data protection solution, the success and failure of backups, any detected errors, and much more.

Group(s):	<b>Axcient</b> <<Add to Group>> <<Remove Group>>
Policy Module(s):	<b>Axcient Backup Service</b> <<Apply Policy Module>> <<Remove Policy Module>>
Date Discovered:	Thursday, March 11, 2010, 3:23:10 PM
<small>(Alerts can appear in the Central Dashboard up to a minute before they are logged on the Device's Ma</small>	
<span>Network Services</span> <span>SNMP</span> <span>Attributes</span>	
<b>Text OID Values</b>	
Object Name	Text Value
sysContact.0	Axcient Support
sysDescr.0	Linux:joeVM 2.6.31-xen #1 SMP Fri Mar 5 18:07:37 PST 2010 x...
sysName.0	joeVM
sysLocation.0	Axcient Backup Appliance
serialNumber.0	RH0310Q046890
serviceId.0	zt9x
software.0	AxOS 2.4.1 9235:9235
macAddress	00:0c:29:fd:f0:4c
ipAddress	192.168.77.36
subnetMask	255.255.255.0
gateway	192.168.77.1
dnsServer	192.168.44.22
jobName.8	Documents and Settings
jobName.9	Work Files
jobName.10	Server 1 Backup
jobName.11	Exchange Mailboxes
jobScheduleSummary.8	Weekly at 8:00 PM on Fr
jobScheduleSummary.9	Daily at 7:00 PM on MoTuWeThFr
jobScheduleSummary.10	Hourly from 8:00 AM - 6:00 PM every 10 hours on MoTuWeThFr
jobScheduleSummary.11	Daily at 7:00 PM on MoTuWeThFr

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*“Axcient shares our commitment to the agentless model as the future of services delivery for the MSP and our mutual partners are finding a natural affinity for our products in their SMB accounts. Axcient is in great company, joining Microsoft, Cisco, HP, EMC, Apple, and other major corporations whose SMB products are managed by Level Platforms best practices Policy Modules.”*

**Peter Sandiford**  
CEO, Level Platforms



“We have reached a critical mass of Axcient partners utilizing Level Platforms for all of their IT service tasks and this additional integrated, web-based method of monitoring the Axcient solution is an alternative to our award-winning Remote Management Console. This gives our partners the flexibility to choose how to manage their businesses. “ - Justin Moore, Founder and CEO of Axcient.

You can access to the Level/Axcient Policy Module two ways:

- Upgrade to the current release of Managed Workplace (the Policy Module was bundled for the first time in MW2010 SP1).
- Log in to the Level Platforms partner portal and download the Policy Module directly from the Policy Module Library.

### About Axcient

Axcient delivers a unique and unified platform for backup, business continuity, and disaster recovery that offers unprecedented ease of use and uptime to the SMB market. The Axcient solution combines the best elements of an on-premise appliance with the cost savings of a cloud-based disaster recovery service and the pay-as-you-grow service features zero infrastructure, license, or software costs, thereby eliminating capital expenditures and minimizing operating expenses.

With the power of one – one vendor, one platform, one interface – Axcient is the only solution specifically built from the ground up for the MSP market and their SMB customers to solve the pain points associated with data protection:

- File and folder backup for laptops, desktops, and servers
- Image-based backup for laptops and servers
- Continuous data and application uptime
- Bare metal restore
- Advanced application support
- Business continuity with failover to the on premise Axcient appliance
- Virtualized environment support
- Agentless
- Zero upfront or hidden costs

For more information, visit our website at [www.axcient.com](http://www.axcient.com) or call 1-800-715-2339.